



rev 6.0

## ON-JOB APPLICATION AND LEARNING SUPPORT

Most participants leave a workshop with many improvement ideas. Although they may wish to change, the lack of support systems on the job often frustrates skill application and subsequent productivity improvement. *Powerful Professionals* workshop offers a number of methods for assisting both participant and organization to get a ‘return on investment.’

Before the workshop: Preparing the learner and system	During the workshop: Learning new models and skills	After the workshop: Applying the skills and supporting change	Follow-through: Ensuring a return on investment
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### For the Participant:

<ul style="list-style-type: none"> <li>• Pre-workshop welcome package</li> <li>• Pre-reading from <i>Powerful Professionals</i> ebook &amp; articles</li> <li>• <i>Powerful Feedback</i> client/customer service 360 survey invitation</li> <li>• Webinars</li> <li>• Web Site resources at Powerful2Lead.com</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> Customized participant <i>Application Fieldbook</i></li> <li><input type="checkbox"/> On-job application &amp; simulation sessions</li> <li><input type="checkbox"/> Checklists &amp; worksheets</li> <li><input type="checkbox"/> Benchmarking information</li> <li><input type="checkbox"/> Action planning</li> <li><input type="checkbox"/> <i>Powerful Feedback</i> survey Individual Report</li> </ul>	<ul style="list-style-type: none"> <li>➤ Application plans               <ul style="list-style-type: none"> <li>- from the workshop skills</li> <li>- from the 360 feedback report</li> </ul> </li> <li>➤ Meeting with supervisor/manager</li> <li>➤ Desktop On-job Application Reminder</li> <li>➤ Webinars</li> <li>➤ Reading and group discussion from <i>Powerful Professionals</i> ebook &amp; articles</li> <li>➤ Resources on the Powerful2Lead.com web site</li> <li>➤ Coaching services</li> </ul>	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> <i>Powerful Professionals</i> Webinars</li> <li><input checked="" type="checkbox"/> Follow-up <i>Powerful Feedback</i> client/customer service survey</li> <li><input checked="" type="checkbox"/> Consulting services</li> <li><input checked="" type="checkbox"/> Other leadership skill-building workshop modules</li> </ul>
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### For the Manager/Supervisor/Team Leader:

<ul style="list-style-type: none"> <li>• “Pre- and Post-Skill Building Support” checklists</li> <li>• Workshop customization from 17 integrated modules.</li> <li>➤ Individual or group participant meetings</li> <li>• <i>Powerful Feedback</i> client/customer service survey</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> 101 Coaching Tips Checklist</li> <li><input type="checkbox"/> <i>Powerful Feedback</i> client/customer service survey Group Report:           <ul style="list-style-type: none"> <li>- group skill strengths</li> <li>- group skill needs</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>➤ Individual or group participant meetings</li> <li>➤ 101 Coaching Tips Checklist</li> <li>➤ Benchmarking information</li> <li>➤ 360 survey analysis and recommendations</li> <li>➤ Resources on the www.Powerful2Lead.com web site</li> <li>➤ Coaching services</li> </ul>	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Follow-up <i>Powerful Professionals Feedback</i> client/customer service survey</li> <li><input checked="" type="checkbox"/> Coaching services</li> <li><input checked="" type="checkbox"/> Consulting services</li> </ul>
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